



## STATEMENT OF COMPATIBILITY & WARRANTY

*Print Media products are designed to meet or exceed original equipment manufacturer's specifications.*

### **GUARANTEED PRINT QUALITY AND FUNCTION**

If a Print Media product is shown to be defective, we will replace it or refund its cost.

### **THERMAL PRINTHEAD WARRANTY**

Print Media thermal papers are fully warranted for any damage or malfunction that occurs to any printhead that is in excess the normal wear. In the unlikely event Print Media thermal paper is the sole cause of damage to the printhead or other parts of the thermal equipment, Print Media will at its option and its expense repair or replace the damaged parts under the conditions set forth in this warranty. Any damage that results from abuse, neglect or use of Print Media thermal papers in the equipment for which they were not intended voids all warranties. Requests for warranty disbursement must be accompanied by a signed statement from a qualified technician, on his letterhead, stating when periodic maintenance had been performed on the equipment, the quantity of documents normally imaged on the machine between periodic maintenance service calls, and the estimated printhead life, given usage.

This warranty is in lieu of all other warranties or guarantees of any kind, expressed or implied, with respect to the possible effects of Print Media products on the printhead or other parts of the thermal equipment and Print Media disclaims any implied warranty of merchantability or fitness for a particular purpose with respect to its products. This warranty does not cover any printhead or other part of the thermal equipment that has been damaged by any cause other than proper use of Print Media thermal paper, including abuse, accident, neglect, misuse or abnormal use, or that has not been properly maintained. Print Media assumes no liability under this warranty, in a breach of warranty action, for incidental or consequential damages of any kind, including damages for inconvenience, loss of use, cost of rental or replacement parts purchase, loss of profits or good will, or other commercial loss or injury. This warranty is effective for a period of five years after purchase of the Print Media thermal paper.