



YOU HAVE THE RIGHT TO USE THE SUPPLIES OF YOUR CHOICE

Have you heard these statements before? “I will have to void the warranty on your equipment because you’re NOT using the equipment manufacturer’s brand of supplies.” Or “I will have to charge you for the service call, because you’re NOT using the equipment manufacturer’s brand of supplies.” ***Tell them it is not legal!***

Tell your equipment rep that it can be illegal to require or force the owner of equipment to use only the equipment manufacturer’s brand of paper or other products. To make this requirement can be a violation of the **Sherman and Clayton Antitrust Acts**.

Don’t be intimidated by equipment sales and service reps. Let them know that an equipment manufacturer cannot legally require, either in writing or orally, that an equipment owner or lessee, exclusively purchase paper or any other products from them. In order to make this kind of requirement legal, they must conclusively demonstrate and prove that other brands are incompatible with their equipment.

Show this statement to anyone who insists on voiding a warranty or charging you for a service call because they found that you were not using the equipment manufacturer’s brand of product. Protect your right to use the vendor of your choice.

Guaranteed Print Quality and Function—all Print Media products are designed to meet or exceed original equipment manufacturer’s specifications and are produced in accordance with ISO Manufacturing Standards and ISO Environmental Standards.